

ancoraDocs

Operator Guide Version 9.1

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Introduction

ancora Software provides specially designed software tools to eliminate both the costs and errors of processing documents in various all types of paper and electronic formats. Integral exception-handling tools automatically flag incorrect or missing data, so that you can put more focus on issues that improve the efficiency of your workflows.

Your Ancora administrator has given you access to an operator account.

The **ancoraDocs** web application is readily accessible through any modern Internet browser. The application is specifically tested for compatibility with:

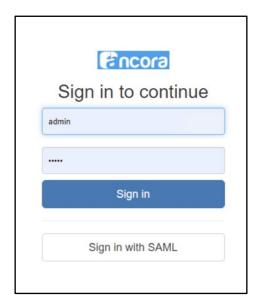
- Google Chrome
- Microsoft Edge

Log in to your Ancora account

To access the application, enter the URL provided by your system administrator.

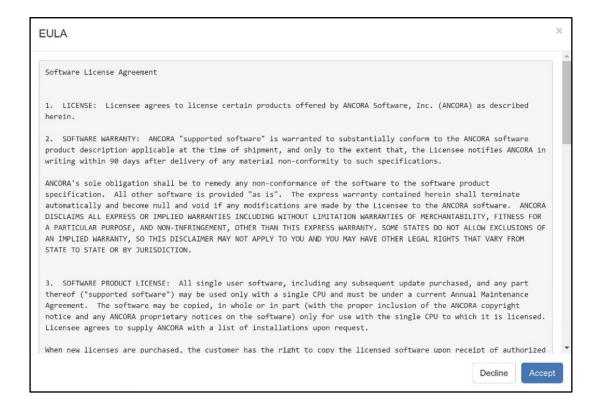
After entering the URL provided by your Ancora administrator, you'll see a login page similar to what is shown in the figure below. Enter your username and password which have been given by your system administrator, then click on the **Sign In** button.





Enter the **Username** and **Password** for your Ancora operator account.

After logging in for the first time, a popup window will appear containing the software license agreement. Click the **Accept** button to agree to the terms and close the popup window.

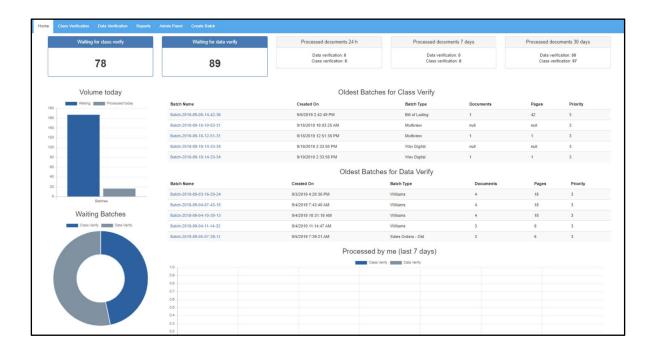




Dashboard

The user dashboard provides a visual overview of all the batches in the system according to operator permissions. The menu at the top is filtered to only provide access to the parts of the application the user has permission to access. Statistics that are shown apply only to the operator that is logged in.

From the dashboard, you can click a link that takes you directly to a batch that is most important. The top five batches—according to priority and age—are shown. Each of these batches contains a link that leads directly to the processing step for that batch.





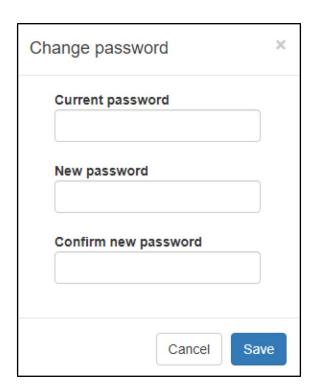
User Preferences

Change your password

You can change your password at any time. Click your username, then click **Change Password** and follow the prompts in the popup window.

The minimum password requirements are 8 characters and 3 out of the 4 following character sets:

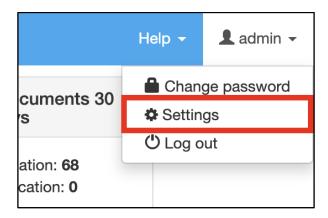
- 1 lowercase character
- 1 uppercase character
- 1 special character
- 1 number





User settings

Click the user menu and the click **Settings**.



In the popup window, you can change the display language and also configure **Image View** and **Layout Mode** settings.

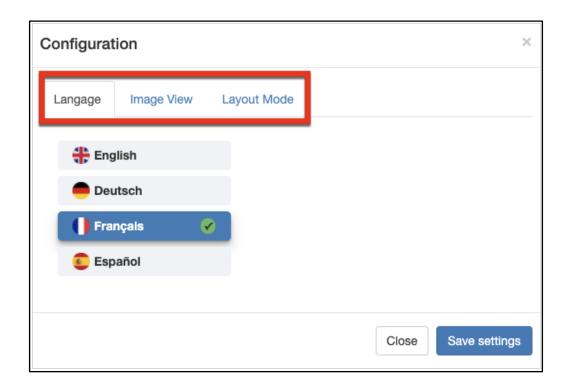
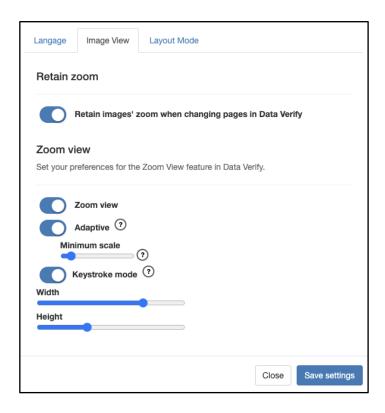


Image View

Click the **Image View** tab to view those settings.





The image view settings apply to the document view in Data Verification:

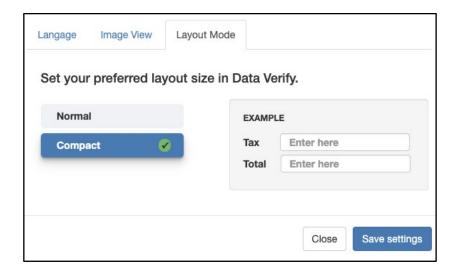
- **Retain zoom** retains the zoom level when you view different documents within the same batch.
- **Zoom view** If this toggle is ON, it is possible to zoom in and out on the document view.
- **Adaptive** If this toggle is ON, when moving the focus from one data field to another, the zoom level will remain the same but the document view will move to the region containing the data that was captured.
- Minimum scale Move the slider to adjust the minimum amount of zoom to be applied.
- **Keystroke mode** If this toggle is ON, you can hold down Alt+Z to zoom in closely in the document view to the region containing the data that was captured.
- Width Move the slider to adjust the width of the zoom, relative to the **Height**.



• **Height** — Move the slider to adjust the height of the zoom, relative to the **Width**.

Layout Mode

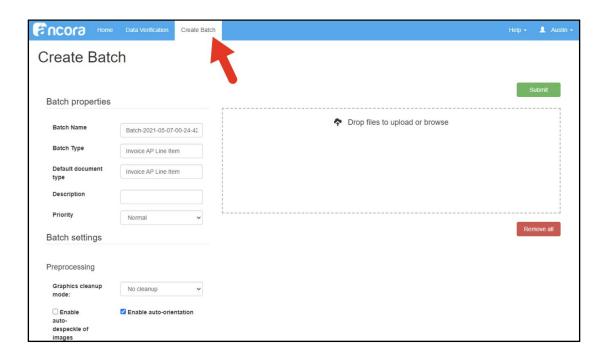
Click the **Layout Mode** tab to view those settings. Previously, these settings were available directly in the user menu. The layout mode settings apply to the document view in Data Verification.





Create a Batch

The Create Batch page allows users to upload files and create a batch directly from within the web browser.



Set Batch Properties

There are a number of batch properties that you can set:

- **Batch Name** The default name is the current date and time stamp of when the page is first accessed within the user's current session. You can edit this name.
- Batch Type You must choose a batch type, which will also set the default Document Type. If other document types are available, choose the appropriate type.
- **Priority** The default priority is **Normal**. Choose a priority that matches the urgency of this batch. A higher priority setting will move the batch in front of other batches that are already in process.
- **Description** Optionally, enter a description of this batch.



Batch Settings

Below the Batch Properties section, you'll find Batch Settings. These settings determine preprocessing and document separation.

Preprocessing Settings

These settings determine the image optimization properties that are applied during the image processing. In most cases, the default settings will work well for most users.

- Graphics clean up mode Removes various types of anomalies from scanned images, such as hole punches, discoloration, and other extraneous markings There are three possibilities here, *Normal*, *No cleanup (default)*, and *Aggressive*. Typically, the Ancora system is quite good in automatically removing anomalies from scanned images, so the default setting is fine for most users.
- **Enable auto-despeckle of images** Removes any black speckles that may appear from scanned documents.
- **Enable auto-rotation** the image will be automatically rotated to portrait orientation.
- **Enable auto-orientation** the image will automatically adjust a scanned image to a precise vertical alignment.
- **Keep blank pages** Check this box if you want to keep blank pages.

Basic document separation

These settings determine how documents will be split within the batch. These settings determine the context in which both the classification engine will determine the document type if it should attempt to perform document separation.

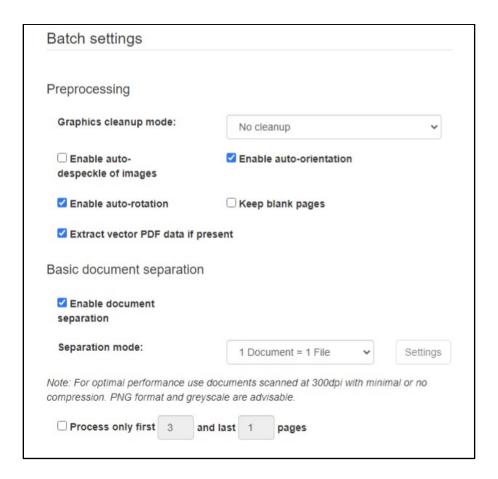
Enable document separation — By default, this box is checked.

Uncheck this box to have the Classification engine determine where the document boundaries are set. The Classification will look for patterns and automatically set document boundaries.



If this box is checked, the system will create document boundaries according to the option chosen in **Separation Mode**:

- 1 Document = 1 File Each PDF or image file corresponds to one document in a batch.
- **Check-based merge** This option does not work in the Create Batch Screen. It does work in the Input Service and Scan Client.
- **Fixed page count per document** The system will create a document break every X number of pages. Click the **Settings** button to specify the number of pages per document.
- **Process only first X and last Y pages** check this box to have the system only focus on the pages of the document that fit into this range.





Add Files

Acceptable file format include:

- PDF
- PNG
- JPG

- BMP
- GIF
- TIF and TIFF

Follow these steps to add files to the batch:

- 1. Drag-and-drop the files into the dropzone on the right side of the Create Batch page. Or, click into the dropzone to browse and select a file.
- 2. Accept the default **Batch Name**, or enter your own name. Choose a **Batch Type** from the drop-down menu.
- 3. To remove files and add other files, click the Remove all button.
- 4. Verify that all of the files have been uploaded by checking the **Progress** column. There should be a green checkmark for each file.
- 5. Verify that your settings for these files are correct.
- 6. Click the **Submit** button to submit the batch.





Class Verification

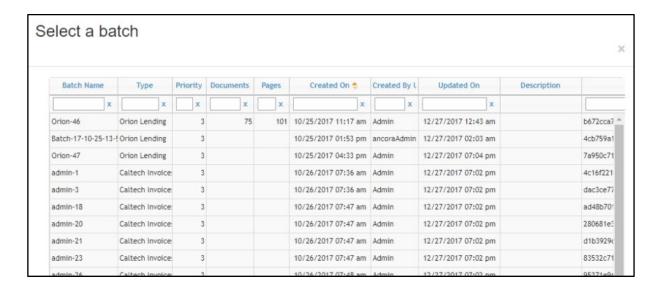
In Class Verification, an operator reviews the documents the system classified with low confidence. If your administrator has given you access to this module, you can process such documents. Click the **Class Verification** link at the top.



Loading a batch

The administrator may have configured your account for automatic batch loading. If so, either the oldest batch or batch with the highest priority will automatically load when you click the **Load Batch** button. Skip ahead to the next section.

If your administrator has configured permissions to choose batches, click the **Load Batch** button to display the Select a batch popup window. Here, the operator can sort and filter the batches according to the most urgent need or the direction of a supervisor. Select a batch by double-clicking on it in the list. Or, clicking once on the batch and pressing the **Load** button at the bottom of the popup.





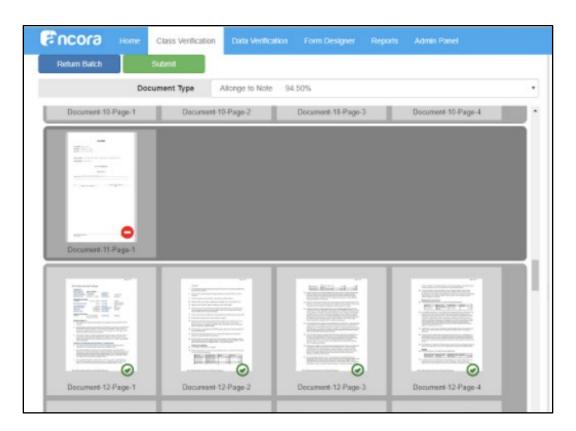
Verifying Documents

Documents are classified relative to a confidence threshold, which can be set by the administrator. The default value is 95%. Any documents that the system does not assess to be at a level of confidence above this threshold will be designated as low confidence.

The system assesses document confidence by examining <u>physical attributes</u> such as logos, images, colors, barcodes, and fonts. It also considers <u>semantic content</u> associated with keywords and phrases.

When a batch loads, the first low-confidence document appears at the top.

The sections below explain the various tasks that you, as an operator, may need to perform to verify low-confidence documents.

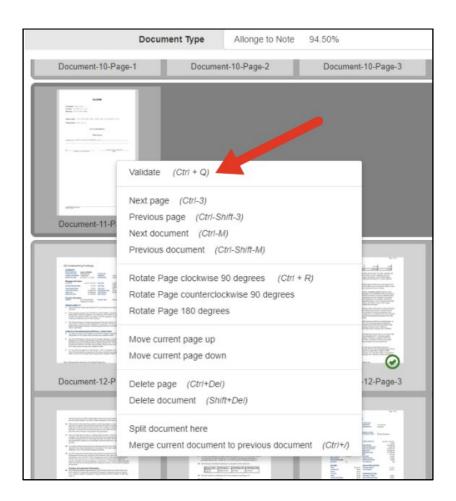




Accept the Document Type

To accept the document type that the classification engine assigns, press the keyboard shortcut **Ctrl+Q**, or right-click over the document thumbnail and choose **Validate** from the menu.

NOTE: Hold down the shift key to select multiple pages, then rightclick to see the context menu.

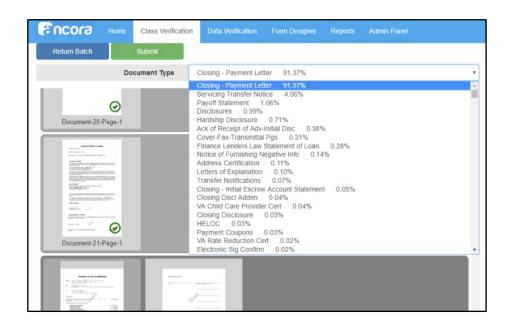


Doing so changes the confidence score to 100%, assigns a green check mark, and presents the next low confidence document.

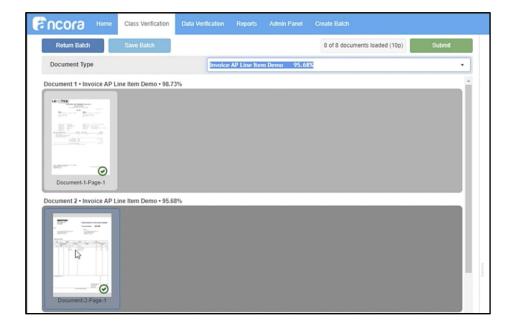


Change the Document Type

To change the document type, click the **Document Type** drop-down at the top of the page and choose the document type. Note that the document types in the list are ordered according to the level of confidence, and then alphabetically.



When the menu opens, the operator can begin typing the document type to navigate to it more quickly. After selecting the new document type, the document will have a confidence of 100% and a green check mark.

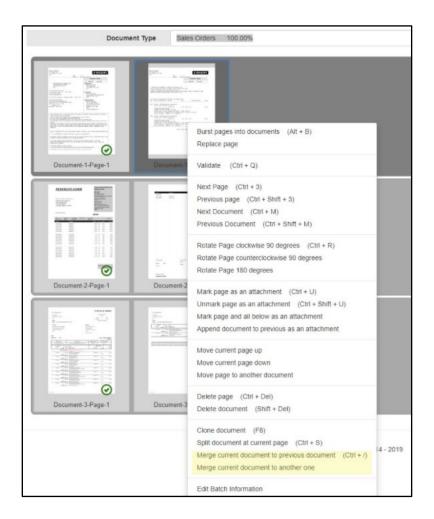




Merging Documents

To merge two documents, use the keyboard shortcut **Ctrl+/**. Or, right-click over the second document and choose **Merge document with the previous one** from the menu.

You can also choose to merge any two documents. Right-click over one document, then choose **Merge Current Document with Another One** to select whatever other document you want to merge. The pages of the current document will be appended to the bottom of the selected document.



Alternatively, you can click and drag a page from one document to another document to merge the pages into a document. To select multiple pages at a time hold down the Ctrl key as you click on each page.



Split the Document

To split documents, click on the first page that needs to be split from the current document, right-click and choose **Split Document here** from the menu. Or, use the **Ctrl+S** keyboard shortcut.



Alternatively, you can click and drag a page from a document to a new document by clicking on the page and holding down the left click button on the mouse while moving the cursor to the white space between documents. This will cause a new document frame to appear. When the frame appears, release the left click. To select multiple pages at a time hold down the Ctrl key as you click on each page. Then release the left click button when the new document frame appears.



Delete a page or delete an entire document

To <u>delete only a page</u>, click on the page and then press the keyboard shortcut **Ctrl+Del**—or use the right click menu option. To delete a <u>entire document</u>, click on any page in the document and then press the keyboard shortcut **Shift+Del**—or use the right-click menu option.





Rotate a page

To rotate a page 90 degrees to the right (clockwise), click on the page and then press the keyboard shortcut **Ctrl+R**.

More options are available. Right-click over a page and choose one of the rotation options: rotate the image clockwise or counterclockwise 90 degrees, or rotate the page 180 degrees.



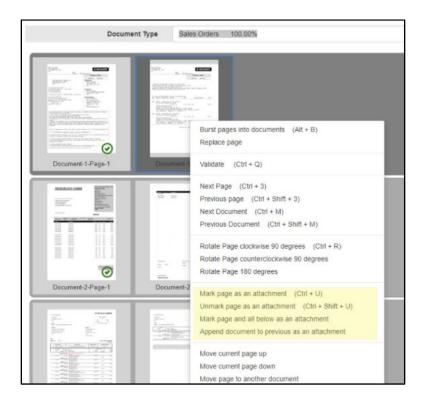
Mark a page as an attachment

There are several reasons why you might want to mark a page as an attachment:

- It is necessary to keep information as supporting documentation, but you don't need to capture any data. Typical attachments include terms and conditions or privacy disclosures.
- Improves data capture efficiency since the system won't attempt to capture data from attachment pages.
- Pages marked as an attachment don't count against your volume license.

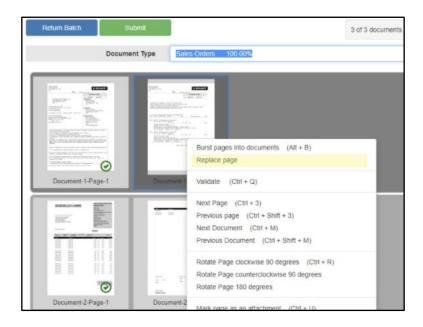


To mark one or more pages as an attachment, use the keyboard shortcut **Ctrl+U**. To unmark a page that is an attachment, pressing **Ctrl+Shift+W**. Or, use one of the items in the right-click context menu.



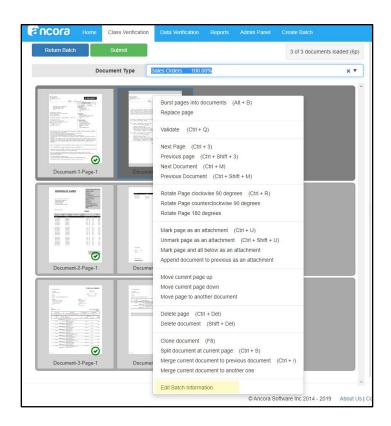
Replacing a Page





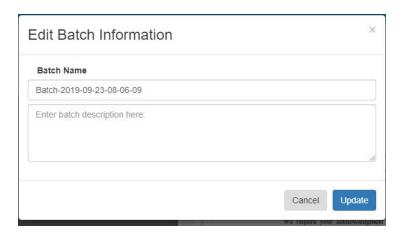
Edit Batch Information

Anywhere on the page, right-click to view the context menu and then click **Edit Batch Information**.



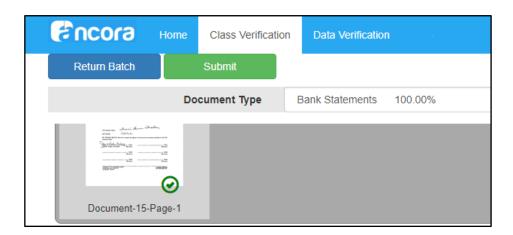


In the popup window, you can change the **Batch Name** and optionally enter a description. Click the **Update** button in the popup then press the save batch button to fully apply the change.



Submit a Batch

Class verification is complete when all of the documents in the batch contain a green check mark. At the top of the page, click the **Submit** button to send the batch on to the next step in the process.





Data Verification

In Data Verification (or Data Verify), the operator verifies the results of the data capture process and trains the system to learn where data exists on the documents so that it can capture the data more effectively the next time.

The screenshot below shows the default page for Data Verify. In order for the operator to begin processing, the operator needs to press the Load Batch button.

Loading a Batch

According to the user permissions of the operator, the batch selection menu will load OR the oldest batch having the highest priority will automatically load.

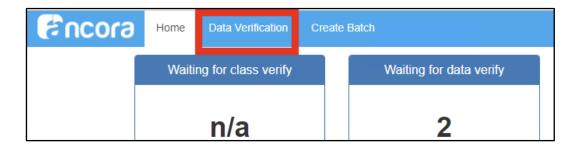
There are two ways to load a batch:

1. **Dashboard** — The oldest batches having the highest priority will appear on your dashboard.





2. **Data Verification** — This top level menu item is shown in the blue ribbon at the top of the page.



Click on the **Data Verification** item in the top menu, click the **Load Batch** button.

User permissions govern this feature. When the Batch page opens, the user may see either a single batch screen or a list of batches that appear in a popup.

Selecting a Batch

In the batch list popup, you can sort and filter the batches. To sort, click on the column once to sort the column in an ascending order, and click again to sort in descending order. To filter the batch list, enter a value into the blank field above one or more columns and press the Enter key.

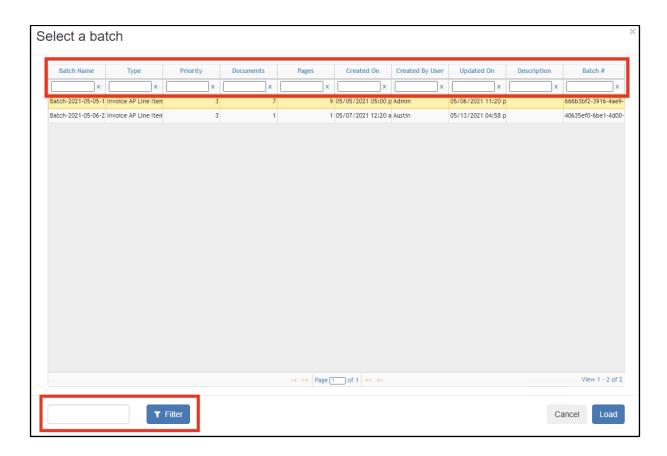
Tip: Filters are sticky, in that adjustments to a filter will persist and appear in all future user sessions.

Select a batch by double-clicking on the batch or by clicking once on the batch and pressing the **Load** button.

At the bottom of the batch selection window, there is a field for searching all of the capture data in all of the documents in all of the batches. Enter a search term and hit the Return key to filter the list to view all batches containing documents with at least one match to the search value. Matches are only possible on capture fields.



For example, searching on "Acme Corp" in the bottom filter will return a list of all the batches containing documents where "Acme Corp" has been identified as a **Vendor Name** value, if **Vendor Name** has been defined as a capture field.



Double-click on a batch name to load it, or click once and then click the **Load** button in the bottom-right of the popup window.



Exceptions tab in Select a batch

If an operator has the **ResolveExceptions** permission and clicks the **Load Batch** button in Data Verification, an **Exceptions** tab will appear in the Select a batch popup window. From here you can click on a batch to load the batch and review it.



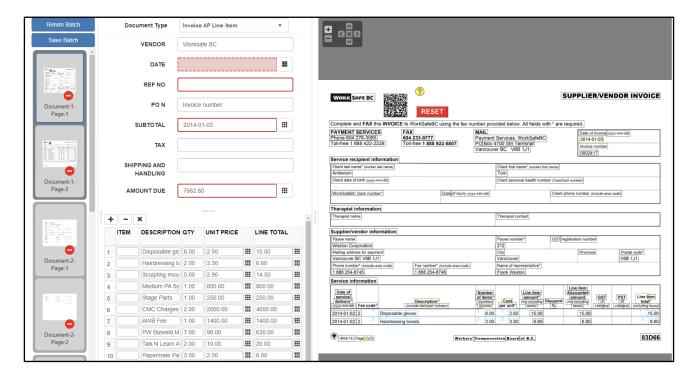
The exceptions tab at Data Verify allows users with the new permission the ability to process batches that contain documents normal verify users have identified and set as an exception.

Validating a Batch

Batches often contain many documents. A white space will appear between each document boundary.

The first page of the document will be highlighted on the left, and the capture fields will appear in the middle, and the document view appears on the right.





Page thumbnail icons

A colored icon will appear on each document thumbnail:

- A green check mark indicates all required fields are populated and all fields have been validated to ensure they comply with the expected data format and or any formulas and calculations associated with the field.
- A yellow caution icon indicates there is at least one field that is invalid, but the user can accept the invalid value. This is known as a soft-validation stop. See the definitions below.
- A red warning indicates at least one required field is missing or at least one field has a hard validation stop. See the definitions below.

There are two shortcuts:



- Ctrl-Q Accepts the soft validation value in the data field that has the focus.
- **Alt-V** Accepts all of the soft validation values in the entire document.

Examining the capture fields

If you click into each of the capture fields in the middle panel, you'll notice that the background for the field of focus is either green or red. An orange box will appear in the document panel over the corresponding data field.



Explore the document more closely

Use the controls in the upper-left corner of the document panel to zoom in or out and move across the document—left, right, up, and down. Click the small **X** to reset the document view.





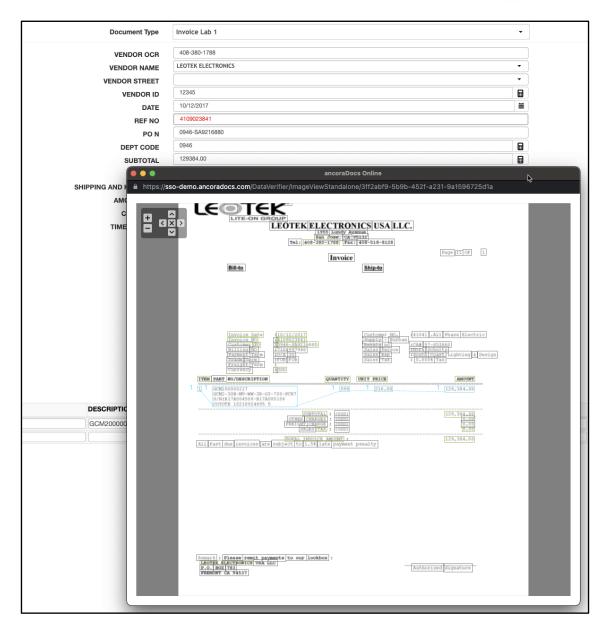
Move document view to a separate window

In Data Verification, the document view panel now includes a small popout button in the upper-right corner.



Click this button to move the document view out to a separate window. You can move this separate window anywhere, including a secondary display (see the figure below).







Verifying data

There are two types of data verification that you may need to perform, *verifying regions of low confidence* and *invalid data*.

Verifying a region with low confidence

For any case in which there is uncertainty that a text region has been precisely located on the page— or that the OCR engine incorrectly interprets text—the field value appears in red.



Any data field that the ancoraDocs data capture engine recognizes with high confidence and have high OCR character confidence scores will display the text in black color.



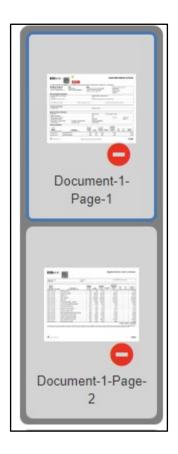
Invalid Data

There are several reasons why a field may be invalid:

- 2. Mismatch with the formula the value may not match the value from the formula.
- 3. The value captured doesn't match a value in the defined list.
- 4. A required field is empty.

Hard-validation stop — If the system fails to capture a required field, or the system captures a field incorrectly and it breaks a validation rule, the field appears with a solid red border so you can easily notice it and work to fix it. If even one field is invalid, the document thumbnail is marked with a red icon.





NOTE: It is not possible to submit the batch until all hard stop validation issues are resolved and each document thumbnail contains a green check mark.

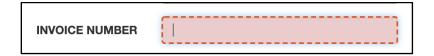
A solid red border indicates a hard-validation stop. Hover over the field to see its description.



Soft-validation stop — There are also occasions where a field will exhibit a dotted red border, which indicates a soft validation stop. The field value breaks a validation rule, but you can accept the value by pressing **Ctrl+Q** on the keyboard. This will remove the dotted red border. If this field is the only field with a dotted

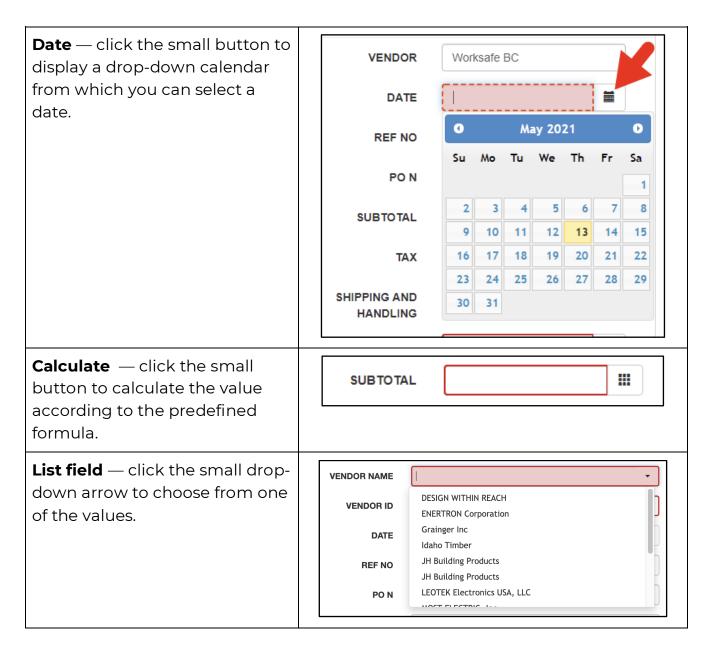


red border, then accepting the field value will turn the document icon from the yellow caution icon to the green checkmark icon.



Selectable and calculable fields

Some capture fields will contain a button that helps to specify the correct value.

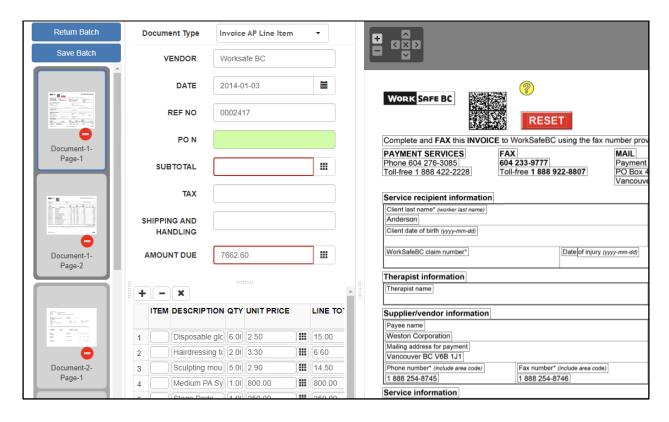




Correcting a batch

Immediately after a batch loads the first page of the first document will appear in the main panel. The list of documents is shown on the left, and a list of data fields will appear in between, as shown in the figure below.

Notice that the first document is highlighted on the left side. In the example given below, the first empty field contains a green background color, and two of the fields have a red border.

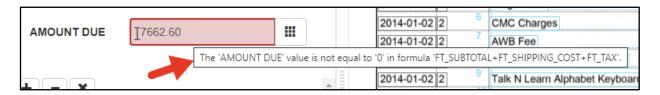


Correcting invalid fields

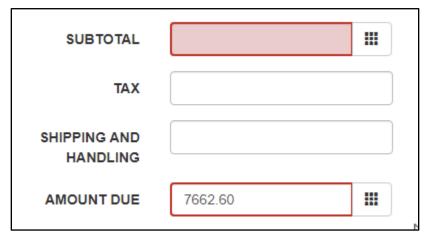
An invalid field is a field that either has a soft-validation stop or a hard-validation stop, as given in the explanations above.

An invalid field may or may not contain a suggested value. Hover over the field to see an explanation of the error.





In the case here, **Amount Due** should be zero according to the formula. In the example document there is actually a dependency on the **Subtotal** field, as shown below.

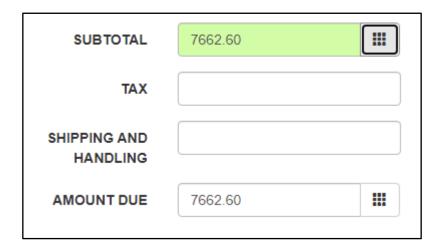


Some validation errors correspond to other validation errors.

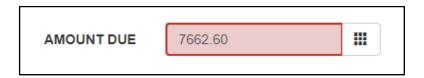
In this document, there is a hard-validation stop in Subtotal because there is no subtotal data field in the document. Click the calculate button to have the system automatically acknowledge this, and the **Subtotal** will be set equal to the **Amount Due**.

For the **Amount Due**, the red border will become black to indicate that it is validated.

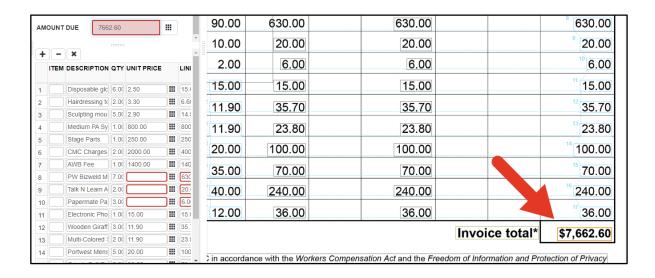




To correct an invalid field, click into that field and it will change to a colored background to indicate that this field has the focus.



If the field contains a suggested data value, you can see the value highlighted with an orange box in the main panel. It may be necessary to click onto a different page of the document to locate this box.



If this appears to be the correct value, click the small calculator button to accept that value. The field background will change to green.

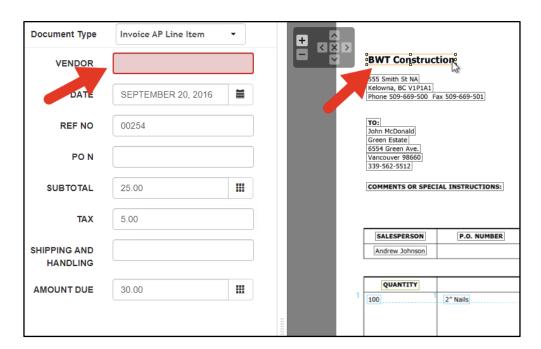


The importance of graphical validation: Clicking on the data from the document is integral to the machine learning process. The Ancora system learns when a user clicks onto a field—or draws a box onto the document to identify adjacent features and semantic content. From these user actions, the system learns what is distinctive about that region of the document. Whenever possible, click on a box—or draw a box—of text to validate a field.

Selecting a box on the document

Sometimes, the system offers no suggestion for validating a data field. In many of these cases, a box can be found over the appropriate data field, and it is preferable to simply select that box.

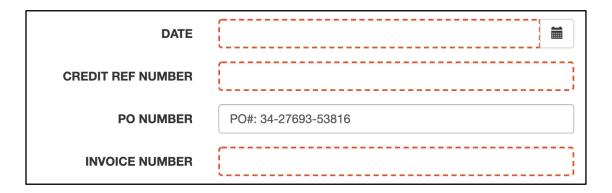
Consider a case in which a Vendor field has a validation error, but no orange box appears in the document when you click into the Vendor field. Look for the box on the document which seems to represent the vendor data field. Then, click into the Vendor data field such that the background turns red in color, and immediately move over to click the box for the vendor data field on the document. The validation error will clear and you can continue to review the remaining errors in the other pages of the document.





Soft-validation errors

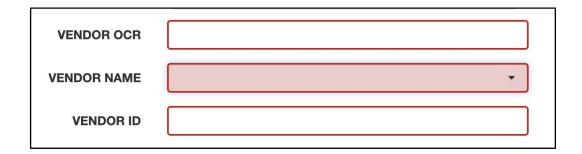
If you encounter any soft-validation errors (dotted red border), it is possible to ignore such errors and submit the batch. Check with your ancoraDocs administrator to understand your company policy on handling such errors.



Drawing a region

The operator can also left-click on an area and draw a new region. All text within the region will be populated in the field automatically. Also, if a region is too large or too small, an existing region can be resized and the field will update with the OCR results present in that region.

The figure below depicts an example in which two hard validation errors relate to the error on the Vendor Name.

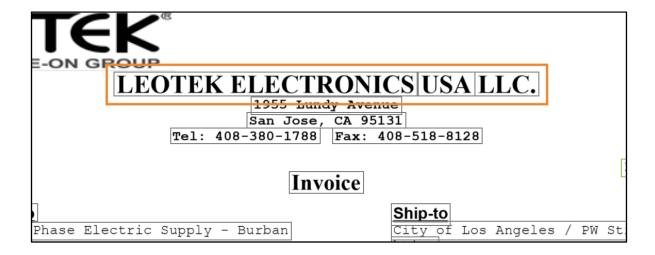


The system can't resolve the vendor name on this document because the name is fragmented into several regions on the document.





In this case, you could choose an item from the drop-down. An even better option is to click into the Vendor Name field (so that it has the focus), and draw a box around the entire vendor name in the document.





Save and submit a batch

When you're ready to submit a batch, check to see it has no hard-validation stops. Each document should have a green checkmark. Otherwise, you'll encounter an error message. Click the **Save Batch** button to save the batch and return to it later.

At any point, the operator may click the **Save Batch** button at the top of the page, which will save the current progress and status of the batch onto the server. Save the batch when verification is incomplete and you need to return to it later.

After clicking the **Save Batch** button, you can then click the **Return Batch** button to return it back to the server for another operator to complete.

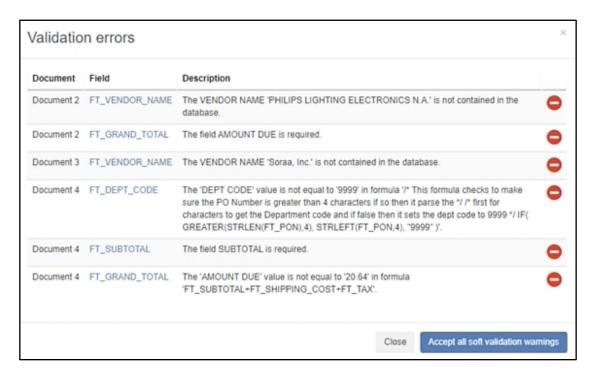
If there are no hard-validation stops remaining, click the **Submit** button at the bottom of the page. After a moment, you should see a confirmation alert that the batch has been submitted.



Validation errors popup when attempting to submit a batch

When viewing a batch in Data Verification, if there are any validation errors when you click the **Submit** button, a popup will appear. You can see a list of the fields in each of the documents and a description of the error.





Click on any of the fields to go directly to that field in the document to fix it.

Soft validation warnings will appear in this list with orange indicators. You also have the option to click **Accept all soft validation warnings**.

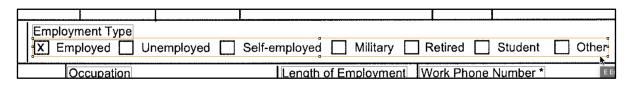
Training Checkmark Group Fields

When a field is set up as a checkmark group field, it will be necessary to train the system to recognize each of the checkmarks/radio buttons.

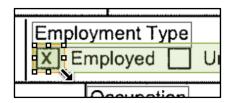
Follow these steps:

- 1. On the document, zoom in closely on the group of checkmarks/radio buttons.
- 2. Draw a region that envelops <u>all</u> of the checkmark or radio buttons in the group. This large region defines the boundary of the checkmark group field.





- 3. In the popup window, zoom in to the group of checkboxes.
- 4. Click on the first choice in the list, then draw a small box on top of the first checkbox or radio button.



- 5. Repeat for each checkbox or radio button that corresponds with each field value.
- 6. When all checkboxes have been trained, a green checkmark will appear in the bottom left corner of the dialog box.
- 7. Click **OK.** The system will evaluate which boxes or buttons are populated and update the field value(s). If more than one checkbox or button is populated, a pipe "|" will be used to separate the field values.

Watch a video with an example of how to train a checkbox group field.





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